

# **Frimley Health and Care ICS**

## **Winter Planning 2022/23**



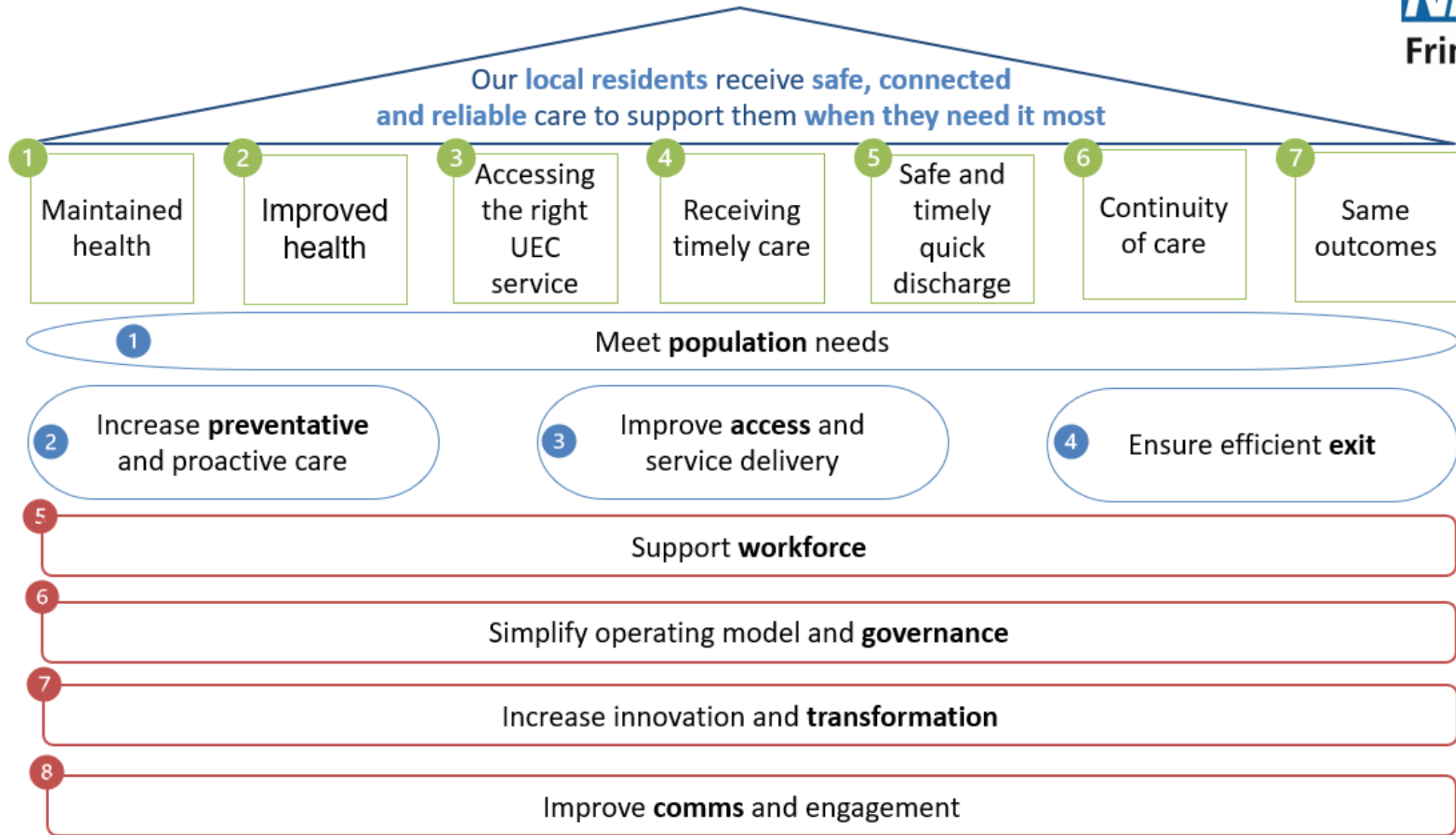
# Winter Planning 2022/23

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- Urgent & Emergency Care Strategy
- Urgent & Emergency Care Priorities
- National Winter Planning Process

 Vision  
 Outcomes  
 Core objectives  
 Enabling objectives

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	STRATEGY	LEAD	SUPPORT	CLINICAL LEAD	STATUS	
1	<b>UEC Escalation Arrangements (BCI)</b>	6	DG	GK	n/a	Complete
2	<b>ICB On-Call Arrangements</b>	6	DG	GK	n/a	Complete (starts 1/10)
3	<b>UEC Governance</b>	6	SD	SB	n/a	Due 30/09
4	<b>UEC Resources (Staffing)</b>	6	SD	PK	n/a	Due 30/09
5	<b>Winter Planning (NHSE returns)</b>	6	NA	NW	n/a	Due 30/09
6	<b>Demand &amp; Capacity Bids (additional capacity)</b> - FHFT - Out of Hospital	4	DB DG	RW RW	n/a n/a	£2.7m bid complete 1,000 Beds ongoing
7	<b>SCAS (Working arrangements and delivery of Winter Plan)</b>	3	RW	ShB	n/a	Ongoing
8	<b>Performance Reporting</b> - EPIC reporting issues - Weekly report - Board reports - "SHREWD"	6	SD	OW	n/a	Due 30/09
9	<b>UEC Contracts</b> - WPH GP Streaming - Out of Hospital Services	3	PK RW		JMc JMc	Due 30/09 Due 30/09
10	<b>Minor Injuries Pilot (Pathway Proposal)</b>	3	CF		JMc	Due 30/09



## UEC Priorities – Phase 2 – Service transformation focus:

Winter 2022

		STRATEGY	LEAD	SUPPORT	CLINICAL LEAD	STATUS
1	<b>Community Transformation Initiatives</b> - Virtual ward roll-out - UCR (including Frailty) optimisation - Call Before Convey - Enhanced Care Homes Support	2	NA	YM	tba	
2	<b>Proactive Management of High Risk Patients</b> - Population segmentation approach - Remote monitoring & other pro-active interventions	2	SBu	NA MS SB	LI	
3	<b>111 Pathways</b> - DOS management - CAS - High Intensity Users	3	RW	<u>ShB</u>	JMc	
4	<b>Same Day Demand</b> - Primary Care - Minor Injuries Pathway	3	CF	PK	JMc	
5	<b>Respiratory Hubs</b> (Hampshire model)	2	tbc		GR/LI	
6	<b>D&amp;C Bid Additional capacity</b> - Heathlands - Ward 18 @ WPH	4	DG	RW	JMc	
7	<b>FHFT Length of Stay Improvements</b>	4	DB		JS	
8	<b>Local Authority Discharge Capacity</b>	4	DG	DM	JMc	
9	<b>Pan-ICS</b> (Discharge Community, Rehab Beds)	4	DG	DM	JMc	
10	<b>Mental Health Pathways</b>	1	NB		KS	
11	<b>Seven Day Services</b>	2	SD	CC	JMc	

# Urgent & Emergency Care Performance Briefing

25 September 2022

UEC Board Assurance Framework national measures	Avg Previous 6 Weeks	Latest Week	Difference	
<u>Locally focused metrics:</u>				
Average hours lost to ambulance handover delays per day	N/A	N/A	N/A	N/A
Adult G&A type 1 bed occupancy	96.1%	97.7%	1.7%	1.8%
21+ Day LOS (daily average) - Holding metric in place of Criteria to Reside	319	332	12	4%
<u>Local Regional Escalation measures:</u>				
60+ minute Ambulance handover delays	16	1	-15	-94%
60+ minute Ambulance handover regional escalation triggers (daily by site)	1	0		
Proportion of A&E Attendances waiting over 12hrs	10.9%	5.7%	-5.2%	-47.7%
12hrs from Arrival - regional escalations triggers (daily by site)	12	8		

**NOTE: DRAFT REPORT DEVELOPED IN 1 WORKING DAY. Further validation & refinement will be completed over the next few weeks.**

**Key headlines:**  
 Patients attending FHFT A&E increased by 6% compared to the average of the previous 6 weeks, although this follows a sustained reduction in attendances. 60+ minute handover delays have also reduced, although there were still 5 in the last week. **Patients waiting in the department remains a challenge with 238 patients waiting over 12hrs.** This position did improve compared to previous weeks but was impacted by the bank holiday Monday. Performance would have triggered regional escalation 8 times in the week.

Bed occupancy remains a challenge with an average of 81 escalation beds open over the last week, and bed occupancy at 97.7%. **Within this around 1/3rd of all patients in the Trust have a LOS over 21days, with 472 patients with a LOS over 14 days**

